



Delivering positive customer experiences, one shipment at a time!

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FOR IMMEDIATE RELEASE

YYZ Last Mile Addresses Fraudulent Online Reviews with Continued Commitment to 5-Star Service

[Toronto, ON] – In light of events concerning a series of fraudulent Google Reviews targeting YYZ Last Mile and Dedicated Transfer Services Ltd., the company today reaffirms its unwavering commitment to providing unparalleled 5-Star delivery services, as consistently reflected in our direct consumer evaluations.

Addressing the Challenge Head-on

We have identified a number of Google Reviews that we believe do not accurately reflect our customers' or partners' genuine experiences. After thorough investigation, these reviews appear to be inauthentic and misrepresentative. We are actively working with Google to resolve this matter within the parameters set in their policies.

Industry-Wide Challenge

The last-mile delivery industry is fiercely competitive, with various players striving for market dominance. Unfortunately, this competition can sometimes lead to actions that lack integrity. We have reason to believe that these disingenuous reviews are a result of such unethical competitive practices.

Our Commitment Stands Strong

Despite these challenges, YYZ Last Mile remains steadfast in our mission to provide the best in class, customer-centric delivery services. Our direct consumer feedback consistently rates us as a 5-Star service provider, which speaks volumes about the quality and reliability of our offerings.

Ensuring Authenticity and Transparency

We understand the importance of honest and transparent communication with our customers. To that end, we encourage our valued customers to share their genuine experiences with our services. Our team is dedicated to addressing any concerns and continuously improving our service standards.

Looking Forward

YYZ Last Mile is more committed than ever to lead by example in the last-mile logistics industry. We are driven by the principles of fairness, quality service, and customer satisfaction. Our team is dedicated to maintaining the highest standards of service delivery that our customers have always known and appreciated.

We appreciate the continued support and trust of our customers and partners. Together, we are paving the way towards a more transparent, fair, and customer-focused last-mile delivery industry.

For further information or press inquiries, please contact us at the number above.